

Tech Tip Tuesday—April 28, 2020

Flightview relief

For those of you who have the Flightview module and a subscription to Flightview, there is good news!

OAG (the company behind Flightview) has come up with some relief.

The regular Flightview feed offers unlimited hits for a flat monthly price, and if you have a subscription to Flightview, that's almost certainly what you now have.

They have just come up with a special "limited hit" version of the feed for the limo industry. The monthly cost is \$104, which is about 60% less than the standard unlimited price. The only caveat is that there is a limit of 5,000 "hits" per month.

A "hit" is defined as each query against their database—so each time you verify a flight, it counts as a "hit."

If there is a flight in the air, then you will get another hit every 3-5 minutes (depending on your lcomm setting), starting from 1 to as much as 6 or 8 or more hours ahead, again depending on your setting.

So, for example, if you have one trip involving one flight, that could count for as many as 120+ hits (the verification hit, plus a query every 3 minutes for 6 hours is another 120 hits).

At 120 hits/flight, that's about 41 flights a month.

If you switch to the limited plan, and are concerned that you might exceed the 5,000 hits per month, please let our support team know and we can adjust your lcomm to either check less often (say, every 5 or 10 minutes) and maybe start by checking only a couple of hours before expected arrival.

That could cut the hits down to <15 hits per trip. At 15 hits/flight, you can fit 333 flights in without exceeding the cap.

(We don't know what would happen if you go over—best guess is it stops working for the rest of the month, or they charge you more.)

If you are not using Flightview at all, I do not know if they will allow you to suspend the service completely, but at least this option will save you 60%.

If you have suspended the module with us, and want to turn it back on to take advantage of this offer, the difference in support between "suspended" and "supported" is only \$16.63 a month.

Since they just came out with this plan, if you have contacted them before and not gotten a good answer, we suggest trying again.

If you want to switch your Flightview plan to this limited plan, or have other questions about Flightview, please reach out to your Flightview contact if you have one, or send an email to Kyle Schneider at Kyle.Schneider@oag.com.